

Wirevibe

Terrence Shaw, Owner & Founder

Your company needs updated software. But what kind? Once you have the right software, where do you find help with development and support?

“Wirevibe offers software consulting, development, and support,” says its founder and owner Terrence Shaw. “We focus on helping organizations determine what software they need to fulfill their business processes. We can develop custom solutions for them or work with other vendors who have a product. We also provide 24/7 support for those applications.”

Wirevibe believes in the implementation of technology services in a manner that satisfies both the business and fiscal objectives of its clients. Its goal is to help organizations avoid wasting money on bad software solutions and overrunning budgets for software implementations. Wirevibe always recommends the best approach or solution to solve a customer’s problem, whether or not it provides that product or service. It also utilizes custom software to maximize a business’ processes. According to Shaw, software should change

to meet the company’s needs, and not the other way around. In addition, Wirevibe realizes technology solutions and strategies must be developed in accordance with the budget that supports them.

In fact, Shaw cites the Wirevibe staff as the biggest advantage it has over its competitors. When Wirevibe’s customers call, consultants answer the phone and offer immediate assistance, even on nights, weekends, or holidays.

“They are part of the company because they love what they do,” Shaw says. “This is evident in the results we deliver to our customers by doing whatever it takes to solve their technology needs. We realize there is nothing more frustrating than trying to get help with a technology problem and you can’t get in touch with a real person.”

In 2012, Wirevibe will be rolling out its enterprise cloud-based notification service to assist customers’ growing needs for real time communication. Real time or daily dashboards of information are sent to customers on the data and information they want about their business goals and operations.

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